

MEMORANDUM

Date: May 4, 2020

To: TLRC Residents and Employees

From: R Kevin McFeely, President & CEO

Re: Latest News

As Governor Inslee has now established a schedule for removing the stay at home plan and reopening businesses, I thought this would be a good opportunity to update you about how this schedule will impact TLRC, residents and staff members.

To begin with, I want to take this opportunity to thank everyone for the role they have played in keeping TLRC safe and healthy. We remain COVID-19 free and firmly believe it is because we took steps early in the pandemic, before they were required. Our employees implemented protocols that at the time they were applied, were very hard to imagine we would be able to follow them. Now they seem to be part of our daily routine and when we don't see someone wearing a mask or more than two people in the hallway, it seems so abnormal. Our staff continue to come to work day after day, caring for people and developing creative approaches to keep residents engaged on all areas of our campus. We have so many champions employed at TLRC and I ask that you join me in thanking these heroes who have worked throughout this pandemic without complaint. They are totally awesome!

So, what's next? As you are most likely aware, Governor Inslee has established 4 phases for reopening all things that have been closed. He has extended the stay at home order until May 31st. As a result, we will continue to enforce our no visitor policy. However, as places begin to open, especially those such as State parks, we will develop plans that will allow you to visit these places. We will continue to follow social distancing practices and not load the buses to capacity. As other entities began to open, we will judiciously plan additional trips to visit some of our local businesses to show our support for them and let them know how important they are to our neighborhood.

Once the stay at home order is finished, we will begin to open our apartment building in phases. Our licensed areas are currently operating under Center for Medicare and Medicaid Services (CMS), Centers for Disease Control and Prevention (CDC) and Washington State Department of Health (DOH) guidelines. We have not been provided with guidelines as to when we can allow visitors or stop the protocols currently in place. Therefore, we will continue to keep only the main entrance open

so all staff, essential vendors and family members who are here to be with residents who are at the end of life can be screened. We will keep the buildings closed and continue to utilize personal protective equipment (PPE). Once we are made aware of updates and changes to these protocols for our licensed areas, we will share the plan to reopen the Health Center, Assisted Living and North Ridge. I realize this may not be the news you have been hoping for but again, as these are some of our most vulnerable residents, we will keep the required protocols in place until it is deemed safe to remove them.

Again, thank you for your assistance in following these guidelines. Please know it is our intention to reopen our buildings and have visitors on campus, but this will only be done when it is deemed safe to do so. We will continue to keep you updated as protocols and orders change through memos, our website, e-mail messages and texts. As always, please do not hesitate to contact us should you need any additional information or clarification. As we have heard throughout this pandemic, “We will get through this together!”